

William Dalton

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INFRASTRUCTURE • AUTOMATION • AUTOMOTIVE/DEALERSHIP OPS

St. Louis, MO (Area)

SUMMARY

IT and operations leader with deep automotive/dealership experience, focused on reliable infrastructure, practical automation, and keeping business-critical systems running.

Experience

Weber Chevrolet Co — E-Commerce / IT Manager

Aug 2016 – Present

- Own IT and e-commerce operations across **7 locations** supporting **~400 users**.
- Rolled out **Webex cloud-based VoIP** and modernized telephony across the organization.
- Implemented new networking with **backup connectivity** to improve resiliency and reduce downtime risk.
- Consolidated systems to simplify operations, improve manageability, and standardize platforms.

Johnny Londoff Chevrolet — IT Manager

Nov 2011 – Aug 2016

- Managed IT infrastructure including Cisco-based networking and IP telephony.
- Supported Linux and Windows servers plus Windows workstations in a dealership environment.

ADP — Network Field Service Representative

Sep 1998 – Nov 2011

- Installed and maintained dealer management systems (DMS) and supporting infrastructure.
- Handled Cisco networks, Cisco IP telephony, servers, and workstation computers for automotive clients.

Advanced Industrial Systems — Senior Technician

Jun 1996 – Sep 1998

- Designed, installed, and managed custom industrial control systems.

- Built systems ranging from temperature/pressure control to complex factory automation.

Computer Pro Unlimited — Computer Technician

1996 – 1997

- Computer technician supporting end-user systems (details available on request).

Core skills

- Dealership / automotive IT operations (DMS support, uptime-focused service)
- Cisco networking and infrastructure support
- Cisco IP telephony
- Windows servers & workstations
- Linux systems
- Systems installation, maintenance, troubleshooting
- Industrial controls & factory automation (early career)

Last updated: February 2026